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Brief history of our centre

Since 1982, the Face à Face Listening and Intervention Centre has been a dedicated nonprofit organization committed to supporting individuals in need. Our mission is rooted in social justice and community-based solutions, allowing us to offer high quality frontline services to those facing difficult situations.

Through compassionate listening and long-term intervention, we aim to foster a stronger and healthier community. At Face à Face, individuals are welcomed into a safe, inclusive, and respectful environment where they are empowered to develop the skills and confidence needed to reach their full potential.

“Everyone needs to be listened to, to be given hope, and to be provided with options when they feel they have none.”

1982

Face à Face
founded

1990

Launch of the
social assistance
program

1995

Face à Face became
independent from the
CLSC

2003

Creation of the
housing information
bank

Our services

→ LISTENING AND REFERRAL SERVICE

As part of our commitment to supporting individuals in vulnerable situations, we offer a listening and referral service designed to provide emotional support through a humanistic approach. This service is available both in person and by phone.

Our trained volunteer team provides empathetic, non-judgmental listening to individuals facing personal or social challenges. The goal is to create a safe, confidential space that fosters healing, self-awareness, and empowerment.

In addition to active listening, we also provide a referral service, helping individuals navigate and access relevant community resources to further support their needs.

→ COUNSELLING SERVICE

Face à Face provides short term, individual counselling to those navigating emotional or psychological difficulties. Our objective is to empower individuals by identifying personal strengths, developing effective coping strategies, and exploring meaningful solutions that foster overall well being and autonomy.

This free service is offered over an 8 week period and consists of one-on-one sessions with a trained staff member at Face à Face.

Our services



MAIL RECEPTION SERVICE

Our mail reception service provides a secure and reliable mailing address for individuals without a fixed address or those in need of a safe place to receive important correspondence, such as government documents and social assistance cheques.

This confidential and secure service helps reduce barriers to essential services by ensuring that clients have consistent access to their mail.

This service also helps to support clients in recovering or replacing lost, stolen, or expired RAMQ health insurance cards, helping them regain access to healthcare and other critical services.



HOUSING SEARCH SERVICE

Face à Face remains committed to supporting individuals in their search for stable and affordable housing. For those without internet access, our dedicated volunteers offer a personalized housing search service, taking into account each client's specific needs, financial situation, and preferred location. Volunteers also provide information about nearby emergency shelters as well as other pertinent resources.

In addition, our staff support clients through comprehensive, individualized assistance plans designed to help them access low-income housing. These long term support strategies are tailored to meet the unique circumstances of each individual we serve.

Our services

→ ACCOMPANIMENT

Face à Face offers accompaniment services to individuals who may require support in navigating crucial appointments. When appropriate, our team can accompany clients to meetings related to healthcare, legal matters, housing, and social services. During these appointments, we provide both advocacy and emotional support to ensure clients feel heard, supported, and empowered throughout the process.

Additionally, a telephone and computer are available on-site to help clients maintain essential communication with service providers and members of their community.



Our organizational culture

Face à Face provides active listening, intervention, and collaborative support – both by phone and in person – to individuals who are vulnerable or socially isolated. Our approach is grounded in empathy and community partnership, aiming to foster empowerment and promote social reintegration.

Guided by a strong commitment to social justice, our community-based approach allows us to offer frontline services that address immediate needs with compassion and respect. We strive to strengthen our community by building spaces where individuals feel safe, valued, and empowered.

MISSION STATEMENT

Face à Face Listening and Intervention Centre is a nonprofit, community-driven organization dedicated to supporting socially isolated and vulnerable individuals, especially those facing housing instability. Through an intervention-based model, we prioritize humanistic partnerships and personal empowerment as key components of social reintegration and personal growth.

To fulfill this mission, Face à Face offers frontline psychosocial interventions, including active listening and referrals, long-term counselling, housing support, and mailbox services.

VISION STATEMENT

We believe that everyone deserves access to secure housing, to be listened to, and to receive hope – especially in moments when they feel they have none. We envision a more inclusive society where all individuals, regardless of their past or present challenges, are supported in fully reintegrating into their community and thriving in their lives.



Message from the president of the board of directors

As we reflect on a year of serving people experiencing poverty, housing instability, and social exclusion, it is essential to recognize the ongoing colonial context in which our work takes place.

I want to begin by acknowledging that we are situated in Tiohtià:ke, also known as Montreal, on the unceded, traditional territory of the Kanien'kehà:ka, who are recognized as the custodians of the lands and waters of this area. Tiohtià:ke has long been a site of gathering, trade, and diplomacy among many First Nations, including the Kanien'kehà:ka of the Haudenosaunee Confederacy, Huron-Wendat, Abenaki, and Anishinaabeg.

Despite centuries of colonial violence, forced displacement, and cultural suppression, Indigenous Peoples continue to live, resist, and thrive on these lands. The Kanien'kehà:ka community of Kahnawà:ke remains an integral part of this territory, and their presence is a testament to ongoing resistance, resilience, resurgence, and sovereignty.

I recognize that I am a settler, born and raised in Montréal, and that I have benefited from the privileges and opportunities that come with living, studying, and working here. My ancestors—who came from England, Ireland, Scotland, France, and Scandinavia—were among those who contributed to the colonial structures that facilitated land dispossession, cultural genocide, residential schools, and assimilation policies. These structures, including the Indian Act, have caused—and continue to cause—profound harm. I acknowledge that I still benefit from the ongoing effects of colonialism, as Indigenous nations continue to fight for land rights, cultural preservation, self-governance, and self-determination.

This land acknowledgment is not just a statement, but a commitment to continuous learning, reflection, and action. As an organization working to support those made structurally vulnerable by systems of oppression, including colonialism, we recognize that our commitment to housing justice and social inclusion must also include a commitment to decolonization.

Message from the president of the board of directors

It's hard to believe that a full year has already passed since I stepped into the role of President of the Board of Directors at Face à Face. Serving in this capacity has been both a privilege and a deeply humbling experience. I continue to be inspired by the compassion, dedication, and integrity of everyone connected to this organization.

I'd like to begin by extending heartfelt appreciation to my fellow board members, with a special shoutout to Alexandre Turcotte (Secretary), Natasha Le Blanc (Treasurer), and Lior Skaler (our unofficial but steadfast supporter this past year). Your time, energy, and thoughtful engagement—entirely on a volunteer basis—have helped carry Face à Face through another meaningful year. From budget creation and supporting staff communications to reorganizing Face à Face's office space and facilitating initiatives like Omega training and client gift cards, your behind-the-scenes work made a tangible and lasting difference.

A special thank you goes to Spike Coles, our former Board President, whose leadership laid a strong foundation for the path we continue to build on. Although David Blouin (Volunteer Coordinator) stepped away shortly after the end of this fiscal year, their contributions are still felt and appreciated.

We also want to thank Lyna Houchi and Deborah Shewchuk, who moved on from the organization during this fiscal year. Their contributions to our mission left an impact that continues to resonate in our daily work.

We also honour the steady presence of long-standing staff who anchor the organization with their ongoing commitment. Akira Buhaina (Head Intervention Worker) and Edward Eberle-Sinatra (Intervention Worker) are pillars of support, embodying consistency, leadership, and care. Arline Sabbah, our bookkeeper for over 25 years, continues to be a quiet force of continuity behind the scenes. Thank you for your long-standing dedication.

Of course, nothing we do would be possible without the volunteers who show up week after week to offer their time, presence, and compassion. To each of you: thank you. Your care sustains this work. Once again to our incredible frontline staff—thank you for your tireless commitment to serving those experiencing isolation, poverty, and housing instability. You are the soul of Face à Face.

We are also deeply grateful to our generous donors and funders. Whether through grants, one-time contributions, or sustained partnerships, your support makes our work possible. Thank you for believing in our mission and standing with us in building a more just and inclusive community.

Message from the president of the board of directors

This past year also brought renewed energy and growth. We welcomed Namita Chandel (previously an administrator) as our grant writer. She has also taken the lead on our rebranding efforts, including the development of a new logo and website. We were fortunate to welcome Natasha Flath as the administrator during this fiscal year, and Camila Pereira, who joined our team as a new intervention worker, bringing care and warmth to those we serve.

This year, like many, brought its share of challenges—including staffing shortages, funding pressures, and space limitations. Yet together, we faced them with resolve and collaboration. The Board met regularly to stay attuned to the pulse of the organization and to offer support wherever it was needed.

While much of this year has been about growth and collaboration, we have also experienced moments of grief and reflection. We also want to take a moment to honour the community members we lost this year. These were not just clients—they were people who left lasting impressions on our staff and volunteers. Their resilience and presence live on in the memory of this community, and we carry them with us in the work we continue to do. May they rest in peace.

Looking ahead, our focus is on strengthening our sustainability, enhancing our visibility, and deepening partnerships across sectors. We will continue to listen, to adapt, and to grow—guided by the values that have long shaped our mission: care, equity, inclusion, and empowerment.

To everyone who believes in the work we do—thank you. Thank you for trusting us, for walking beside us, and for helping Face à Face remain a space of listening, dignity, and hope.

With deep gratitude,
Lara Humes Doucet



President, Board of Directors
Le Centre d'écoute et d'intervention Face à Face

Highlights of the year



→ **Newly appointed members of the Board of Directors:**

At the 2024 Annual General Meeting, three existing members of the Board were appointed to titled roles: Alexandre Turcotte as Secretary, Natasha Le Blanc as Treasurer, and Lara Humes Doucet as President. The Board also welcomed two brand new members, Carter Griffiths, and Lior Skaler.

→ **Transition in leadership and streamlining efforts to increase funding:**

In August 2024, after two years of leadership and management of Face à Face's administrative affairs, Namita Chandel transitioned into her current role as Face à Face's specialized grant writer. This change kickstarted a more sustainable, strategic approach to fundraising efforts than had been available in the past, given that fund management had been previously bracketed in with other responsibilities of the administrator. Subsequently, Face à Face's own Natasha Flath, an intervention worker well-versed in the org's operations and motivated to broaden its capacity, stepped into the Administrator role, ensuring a smooth leadership transition within the organization.

→ **VCS Winter Project:**

A resulting reward came quickly following this transition in early 2025, when VCS approved funding for a project intended to support our users during the cold winter months. The proposal, drafted by the Grant Writer in collaboration with on-site staff, secured \$14,817 in funding. The grant provided to Face à Face's users:

- **1,000 cups** of hot coffee
- **64 STM transit tickets** to help clients access health care, legal services, housing visits, and welfare appointments
- **926 Jean Coutu gift cards** valued at \$15 each, distributed to the majority of mail service users

Highlights of the year

PUBLIC OUTREACH:

→ **CBC radio spotlight on “Let’s Go”:**

In an episode exploring the current state of rentership in Montreal, Akira Buhaina (Head Intervention Worker) shared insights from her work on the front lines of the housing crisis and rose key concerns based on her direct experience.

→ **Fundraiser:**

At the start of the fiscal year, a community fundraiser for Face à Face was held at Bâtiment 7 in Pointe-Saint-Charles. Spearheaded by Carter Griffiths and organized with the help of volunteers, staff and local performers, the lively fundraiser attracted hundreds of attendees and raised nearly \$1,800. The evening aimed not only to generate funds for the important work done at Face à Face, but also to strengthen community ties and highlight the role of arts in social connection.

→ **Promotional video:**

Just weeks before the fundraiser, a promotional video was launched on Face à Face’s social media. The video introduced viewers to the organization, its staff and volunteers, and most importantly, the community it serves, while also building momentum for the upcoming event.

SAFETY AND SECURITY:

→ **Overcoming challenges:**

In response to a theft in April 2024, Face à Face was able to recover promptly – lost equipment was replaced, and security was reinforced after the installation of a surveillance camera to help protect staff, volunteers, clients, and materials on-site.

→ **Additional safety measures prioritized in 2024:**

Most staff members participated in a two-day OMEGA de-escalation training, a program designed to equip frontline workers with practical tools to recognize, prevent, and safely manage aggressive or volatile behaviour. This training strengthened the team’s capacity to maintain a calm and secure environment for everyone at the centre.



Active Listening & Referral Service

In a time marked by rising mental health challenges and economic uncertainty, Face à Face's active listening and referral service remains a vital anchor for many.

We have witnessed a significant uptick in emotional distress and psychological turmoil post-covid – issues that are further compounded by inflation, a deepening rental crisis, and fraying social safety nets. Many individuals now face not only personal hardship, but also a systemic erosion of the supports they once relied upon. Amidst this climate, our service offers a dependable, compassionate presence to those who need it most.

Through our telephone and in-person active listening service, we provide a safe, non-judgmental space where individuals can feel heard, validated, and respected. Whether someone needs to talk through a moment of crisis, be referred to a community resource, or to just be listened to, this service is a point of stability for many.

For some, it is a first step toward seeking help. For others, it complements ongoing work with mental health professionals, offering day to day emotional grounding and support. For many longtime clients, Face à Face has become a steady thread they can hold onto – a place of familiarity and trust in the midst of ongoing uncertainty.

This is not just a service. It is a tether – offering human connection, emotional support, and hope in a time when all three are in short supply.



Active Listening & Referral Service Summary

During the past year, Face à Face completed a total of **14,180 interventions**, including:

2,548

interventions
for individuals
requesting active
listening
services

421

interventions
related to referrals

1,447

referrals were given,
1,253 of which were
for housing

These figures reflect a steady demand for emotional support, resource navigation, and housing assistance.



➔ CLIENT DEMOGRAPHICS AND EMERGING TRENDS

The individuals served by Face à Face continue to reflect a diverse and evolving population:

- An estimated 5,647 clients were aged 40 and over, with several clients in their 70s and 80s
- Social isolation and loneliness remain central themes across interventions
- 2,766 clients self-identified as living with mental illness, an increase from the previous year
- Services were provided in:
 - French: 3,296 clients
 - English: 3,855 clients

The growing number of aging individuals, combined with rising levels of isolation and housing insecurity, emphasizes the importance of our services.

➔ KEY ISSUES DISCUSSED

- Stress: 772
- Anxiety: 860
- Apartment information requests: 1,291
- Shelter referrals: 241



Services for individuals without a fixed address

Face à Face's initiatives for individuals experiencing situations of homelessness are funded by the Vers un chez-soi program (VCS) of the CIUSSS du Centre-Sud-de-l'Île-de-Montréal. Our services aim to provide support and follow-up with the ultimate goal of improving individuals' quality of life. Recognizing the importance of advocacy, Face à Face also works to assist and represent our clients should they need our support.

Many individuals without a fixed address may feel hesitant to seek formal assistance, often due to past disillusionment with health and social services. Consequently, they might avoid visiting or requesting help from various service providers. Through our mail reception service, Face à Face has established long term relationships with our clients, enabling them to receive social assistance, pensions, and other crucial documents at our centre. This service serves as a vital first step toward alleviating extreme poverty and social disorganization on the streets of our city.

Our community-based approach to problem solving, combined with a multidisciplinary effort to address the concerns of the most vulnerable of our society, positions Face à Face as a significant agent of effective change within our community. While our organization has always been a vital part of the wellbeing of the Montréal community since its inception, this is especially true in light of the marked increase in economic disparity that has transpired over the last several years.

Number of interventions done to distribute checks: **2,334**

Number of checks distributed: **2,934**



Recent Statistics on Homelessness in Montréal and Québec:

INCREASE IN HOMELESSNESS

Between 2018 and 2022, Québec experienced an average annual increase of 42% in sheltered homelessness. From 2022 to 2024, there was a further 15% increase, equating to an average annual rise of 10%.

MONTREAL'S SHARE

In 2022, approximately 4,690 individuals were experiencing situations of homelessness in the Montréal region, marking a 33% increase compared to 2018.

DEMOGRAPHIC SHIFTS

The proportion of women experiencing homelessness in Québec rose to 29% in 2022 from 23% in 2018.

GEOGRAPHICAL SPREAD

Homelessness is no longer confined to downtown Montréal; it has expanded into various neighborhoods, including Laval and the South Shore, which saw a 98% increase between 2018 and 2022.

Housing Information Bank

Carrying over from the anticipation of significant rent increases noted in last year's annual report, the 2024-2025 fiscal year marked a period of continued readjustment for our housing service. Since 2003, volunteers at Face à Face have supported vulnerable and isolated individuals in searching for housing on the private rental market, both over the phone and in person. This service has always been of particular benefit to those without access to a computer or a stable internet connection.

The summer of 2024 brought a notable increase in calls and requests for support with housing searches, though from a broader and somewhat unexpected clientele. In addition to our regular clients, many working individuals, and even dual-income families, reached out expressing difficulty finding rentals on their own, citing a housing market landscape that was shifting past any point of recognition. Platforms like Kijiji and Facebook Marketplace no longer yielded sufficient or affordable options for many, prompting more people to turn to Face à Face for support in their efforts to secure housing.

This surge coincided with an average 4% rent increase recommended by the Régie du logement. This was by far the highest annual hike allowed by the rental board in over a decade. By contrast, the previous year's permitted increase varied between 2.3% and 2.8%.

In response to these challenges and the urgency expressed by many of its users, Face à Face's staff and volunteers expanded their efforts to refer individuals to subsidized and low-rent housing options. Resources were honed and consolidated for greater efficiency in giving out referrals. In particular, a significant number of referrals were made to units managed by the SHDM, where wait times for a unit are at a fraction of what they are on the waitlist for a subsidized unit through the OMHM (otherwise known as an HLM, or *un hébergement à loyer modéré*).



Housing Information Bank

There was also a marked increase in research and referrals to specialized subsidized housing (i.e. housing priced at 25% of the tenant's income). Staff and volunteers became more familiar with housing organizations tailored to specific criteria or lifestyles. These included Vilavi for individuals who do not use substances, Chez-Soi for autonomous seniors, and Ma Chambre for those transitioning out of shelters and ready to live in semi-communal rooming houses. These options provide crucial alternatives for those who might otherwise spend years on OMHM waiting lists.

It is important to note that a significant portion of our clientele receives basic social assistance, which remains fixed at \$850 per month. Many seniors living on pensions and old age security also found themselves struggling to cover the growing costs of housing, further highlighting the urgent need for accessible, affordable options.

Overall, this year saw a boom in housing-related requests, not only in volume, but also in the diversity of the people reaching out to Face à Face. Our team's knowledge of housing alternatives and community resources allowed us to offer more tailored support, facing increased demand from the populations we serve.



Volunteer Program

At Face à Face, our volunteers are among our most valuable resources. They play a vital role in humanizing the health and social services network by offering compassionate support through immediate, person-to-person contact.

Just as remarkable is the selflessness with which these individuals give their time, energy, and expertise – not for material gain, but for the shared belief in creating a stronger, more caring community, in a way that can help bolster their future burgeoning careers in the helping field. Their dedication keeps optimism alive in our mission and makes it possible to deliver essential services to those who need them most.

Volunteers are engaged at every level of the organization, from delivering frontline services to participating in the Board of Directors. Their contributions directly shape the impact and direction of Face à Face.



This year, we were proud to count 127 volunteers, who contributed a total of 6,290.80 hours of service

To all of you who so generously gave your time this past year:

Thank you for your dedication, your humanity, and for choosing to give back with Face à Face.

Short-term counselling

Face à Face's short-term counselling program continues to grow in response to the increasing number of individuals in need of emotional support. Many of our clients faced lengthy wait times for follow-up counselling from public services. As a result, they turned to Face à Face for support they could not otherwise afford through private therapy.

Clients greatly benefited from consistent sessions with the same counsellor, allowing them to build an emotionally supportive relationship that helped them to safely explore the challenges they were facing.

It is important to emphasize that the counselling program complements our active listening service. It is grounded in a humanistic approach – focused on support, empathy, and empowerment rather than diagnosis or analysis. The core goal is to foster autonomy and self-determination in the face of life's difficulties and emotional distress.

THIS YEAR, OUR COUNSELLING TEAM INCLUDED:

Camila Pereira, Deborah Shewchuk, Edward Eberle-Sinatra, Izzy Avola, Jasmine Ma, Julian Leclair, Lyna Houchi, Melanie Côté and Natasha Flath

→ **28** individuals were supported through an 8-week **short-term counselling** program.

→ **79** people benefitted from psychological **assessments** and appropriate **referrals**.



A SPECIAL THANK YOU TO OUR PARTNER ORGANIZATIONS

ACCUEIL BONNEAU • BENOÎT LABRE HOUSE • BOULANGERIE PITA
FRENA (FOOD DONATIONS) • CABOT SQUARE PROJECT • CACTUS • CAP
SAINT-BARNABÉ • CENTRE D'ÉCOUTE ET DE RÉFÉRENCE HALTE AMI •
CENTRE D'ÉCOUTE ET DE RÉFÉRENCE MULTI-ÉCOUTE • CENTRE
D'INTERVENTION DE CRISE TRACOM • CHAMBRECLERC • CHEZ DORIS •
CHEZ SOI • CLINIQUE DROITS DEVANT • DIOGÈNE • DOCTORS OF THE
WORLD • EXEKO • FÉDÉRATION DES OSBL D'HABITATION DE
MONTRÉAL (FOHM) • GROUPE HARMONIE • HADLEY COMMUNITY • LA
MAISON DU PÈRE • LA MAISON MARGUERITE • LA RUE DES FEMMES •
LE CHÂINON • LE SAC À DOS • LES STUDIOS VILLE-MARIE •
L'ITINÉRAIRE • LOGGIA • LOGIFEM • MA CHAMBRE • MAISON LUCIEN-
L'ALLIER • MAISON ST-DOMINIQUE • MONTREAL INDIGENOUS
COMMUNITY NETWORK • NATIVE FRIENDSHIP CENTRE OF MONTREAL •
NATIVE WOMEN'S SHELTER OF MONTREAL • NAZARETH HOUSE
• NILUFAR (FOOD DONATIONS) • OFFICE MUNICIPAL D'HABITATION
DE MONTRÉAL (OMHM) • OLD BREWERY MISSION • PASSAGES •
PATRICIA MACKENZIE PAVILION • PETER-MCGILL COMMUNITY
COUNCIL • PROJET P.A.L. • RESILIENCE MONTREAL • SARALIKITAAQ •
SOCIÉTÉ D'HABITATION POPULAIRE DE L'EST DE MONTRÉAL (SHAPEM)
• STELLA • THE BOOTH CENTRE • THE OPEN DOOR • ROMEL • SHDM •
ST-JAMES DROP-IN CENTRE • SYDALIS • TEL-AIDE • TEL-ÉCOUTE •
VILAVI • VOLUNTEER BUREAU OF MONTREAL (CABM) • WELCOME HALL
MISSION • YMCA / YWCA

Membership in the following associations, tables, and groupings:



CCOMTL

Équipe Brigade
Santé Publique

RACOR

Réseau Alternatif et
Communautaire des
Organismes

RCLALQ

Regroupement des comités
logement et associations de
locataires du Québec

TRPOCB

Table des regroupements
provinciaux d'organismes
communautaires et
bénévoles

RIOCM

Regroupement intersectoriel
des organismes
communautaires de Montréal

RAPSIM

Réseau d'aide aux personnes
seules et itinérantes de
Montréal

TSMD

Table santé mentale et
dépendance des partenaires du
Sud-Ouest-Verdun

CABOT
SQUARE

Cabot square urban
security committee

In proud collaboration:

CIUSSS **CENTRE-OUEST**
→ CLSC MÉTRO
→ **CONNEXION TEAM**

CIUSSS **CENTRE-SUD**
→ CLSC DES FAUBOURGS
VISITATION (GMF)

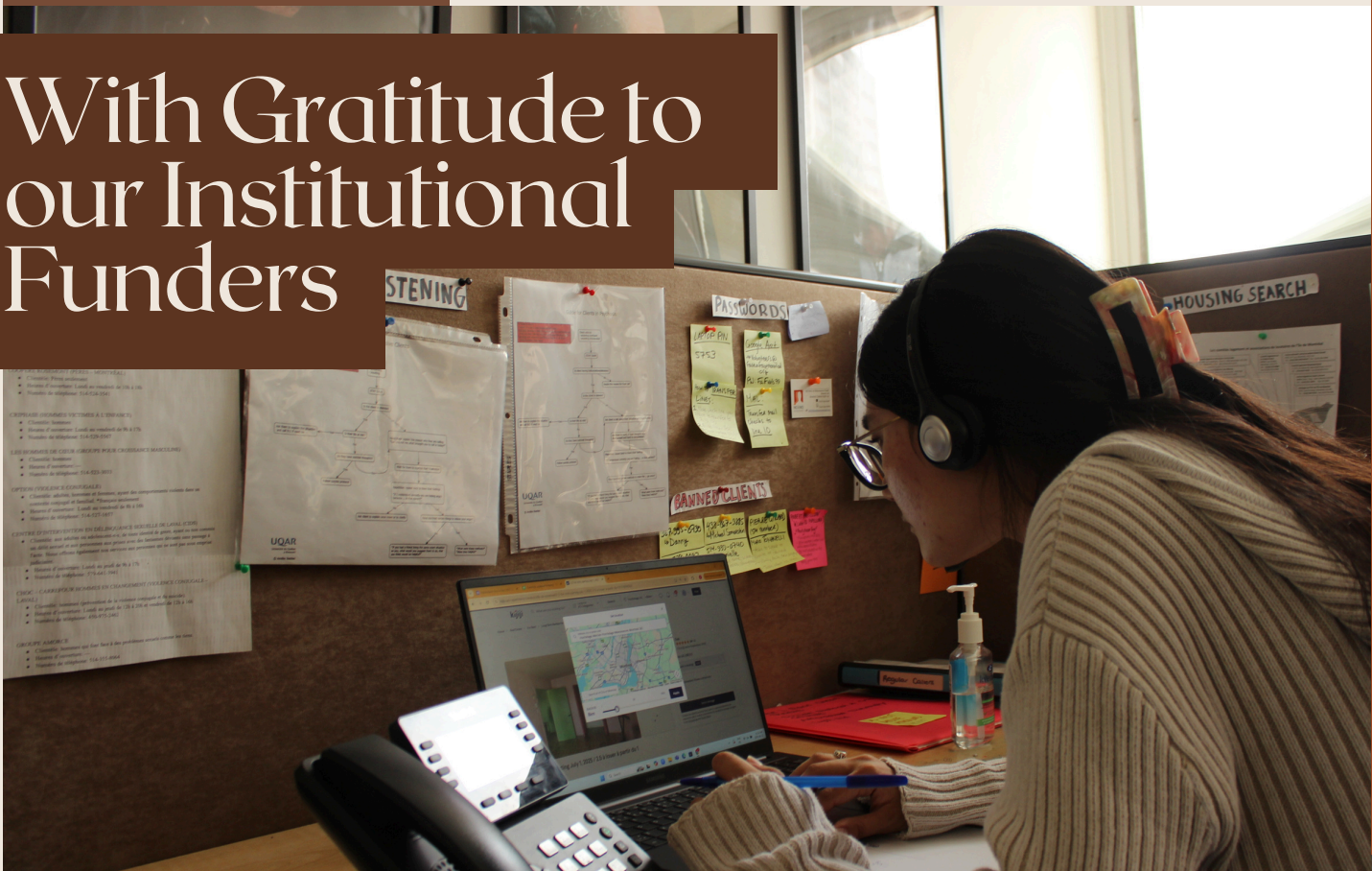
RÉGIE DE
L'ASSURANCE
MALADIE DU
QUÉBEC (**RAMQ**)

**RETRAITE
QUÉBEC**

16 WELFARE OFFICES,
INCLUDING THE
*CENTRE SPÉCIALISÉ DES
DEMANDEURS D'ASILE,
DES GARANTS
DÉFAILLANTS ET DES
PARRAINÉS*



With Gratitude to our Institutional Funders



Centre intégré
universitaire de santé
et de services sociaux
du Centre-Sud-
de-l'Île-de-Montréal

Québec

→ PROGRAMME DE SOUTIEN AUX
ORGANISMES COMMUNAUTAIRES (PSOC)

→ PROGRAMME VERS UN CHEZ-SOI (VCS)

CANADA
SUMMER
JOBS



Government
of Canada

Meet our team

DAVID
BLOUIN

Volunteer
Coordinator
(Year of 24-25)



AKIRA
BUHAINA

Head Intervention
Worker



EDWARD
EBERLE-SINATRA

Intervention worker

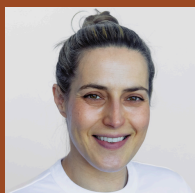


NAMITA
CHANDEL

Grant Writer

NATASHA
FLATH

Administrative
Director

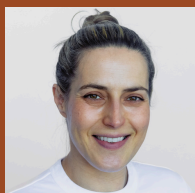


CAMILA
PEREIRA

Intervention worker

SANDRINE
NICOLAS

Summer student
Canada Summer Jobs



NAVIN
RAMGATI
Intern
TAV College



(June 2025) Pictured: Edward E-S (top left), Alix dSR,
Akira B, Natasha F, Christabelle T,
Camila P (bottom right)

Our volunteers

Adrien Laroche	Cloé Irasque	Kabisan Vilvaratnam	Nurya Toche Mbah
Alen Ken	Daniela Achuba	Katya Mitea	Odile Mujawimana
Alex Francavilla	Darling Stsefanovich	Laura Mercier	Olivia Antonius-Niphakis
Alexis Belzile	Ella Vasseur	Léa El Choueiri	Pia Hasrouni
Aliénor Chamoux	Emma Vialard	Leah Knetch	Purva Patel
Alix de Supervielle-Rageau	Emma-Lee Di Giovanni	Léah Suissa-Rocheleau	Rémy Roblet
Amanda Flemming	Estelle Saab	Léo Chester-Trudel	Renata Rebelo
Amélie Paillier	Ève Côté	Leslie Andjick	Rita Selwan
Anass Ktoub	Filip Vasileski	Linxuan Li	Robert Kaden Jagoe
Andréa Da Cunha	François Morin	Luce-Elda Lundy	Rosemarie Fortin
Angelina D'Alfonso	Franklin Mbah	Lucrèce Abergel	Ruth Nsungani
Angeline Gosselin	Georges Elias	Maia Harris	Samer Balkis
Ashlee Zitzmann	Grace Dominko	Manel Gheriche	Sandrine Nicolas
Azélie Laflamme	Haley Mowatt	Manon Freixas	Sara Marcantonio
Azura Lucifero	Hannah Winter	Marie-Gaelle Kpan	Sebastiano Iacono
Béatrice Hillier-Rodrigue	Hayley Carolan	Marine Isambert	Selma Toubal-Seghir
Bianca Cicci	Heewon Jang	Martin Sellier Silva	Seyed A. Nourbakhsh
Brandon Vu	Ines Ben Said	Marysol Cheff	Shizah Mangi
Briana Pastuch	Izzy Avola	Maryse Vienneau	Siena Bridger
Burçin Gür	Jade Lamarre	Mathilde Andrieu	Sierra Coutu
Camila A. da Rocha Pereira	Jasmine Dugas	Mei Bass	Simona Straccialano
Camille Jemelen	Jasmine Ma	Mélanie Côté	Siobhan Murphy
Camille Mota	Jean-François Hénault	Melyssa Haddadou	Sofia Forlini
Carter Griffith	Jeff McDonald	Michael Stone	Sofian Chekkar
Charlotte Yeboah	Jeffrey To	My-Lan Vu	Sophie Murray
Chiara Melocco	Jennifer Patry Cossette	Nada Chabibi	Suruchi Mungrati
Chloé Charar Bissi	Jessica Mastronardi	Nadine Kurdi	Tiffany Konov
Christa Abdelnour	Joud Mohamed Refaat	Naomi Epp	Véronika Marchenko
Christabelle Talaro	Julian Gambino	Natasha Lupien	Vicky David-Malenfant
Christelle Mele	Julian Leclair	Navin Ramgati	Yasmine Licari
Christen Parienko	Juliane Huyn	Nicolas Laporte	Zoë Capper
Christina Abi Karam	Juliette Catlin	Noia Chalom	